

# #workyourway

## UpStream Collaboration & Consumerisation (C&C) Updates



July 31, 2013

### Sunbury Global Projects Organisation hosts #workyourway Awareness Events

*"Thank you all for your tremendous and concerted efforts regarding the Sunbury Technology Day... there was a real energy with regard to the day. People felt more aware of the tools and systems, as well as how to use them.*

*... great work everyone, you should all be very proud... a fantastic example of everyone working as One Team to achieve a desired outcome."*

*John Jones*

*GPO IT&S Manager (North Sea, Oman, Egypt, As Pac)*

The GPO team in Sunbury worked together with the global C&C team to develop and present a collaboration awareness day with sessions to raise awareness about Lync, Video Conferencing and TelePresence Studios.

The Houston GPO team is following their lead by delivering their own awareness events, including SharePoint 2010 Awareness. Contact us if you are interested in having events in your Region or Functional!

### SharePoint Springboard Awareness Campaign



Check out our [new Springboard service](#) to help you with your day-to-day SharePoint 2010 needs. You will find announcements, guides, discussion threads, training and general support. The **Request It!** form allows you to ask questions, find training, have online discussions, enhance your site, and work directly with supporting members of our team.

**Note:** Check the Announcements section on the Springboard Site for training schedules. We have changed the next training session to Thursday, August 8 (1500 UK, 9:00 am US).

## Inside This Issue

John Jones regarding  
Sunbury GPO Awareness Event

Survey results for TelePresence and Lync

SharePoint Springboard  
Awareness Campaigns

TelePresence Toolkit

Interactive KPI Worksheets!

 Learning

## Coming Soon...

### TelePresence Toolkit

We are compiling a TelePresence Toolkit to assist you in raising awareness and usage of your studios. Let us know if you are interested in being one of the first to share this information with your teams.

### Interactive KPI Worksheets

Keep an eye out for our new KPI Excel worksheets with interactive features, allowing for monitoring of collaboration tool KPIs.

### SharePoint Personal Learning Tools

As per your request! We are building "How To" instructional tools for specific and general SharePoint functionality. Attend one of our SharePoint Springboard Awareness Campaigns to find out more.



# Learning

## SHAREPOINT TRAINING



If you still haven't visited the new SharePoint Springboard site, take a look!

And don't forget about the Demo Site section where you can download and customize your site with special pre-packaged web parts.

## Coming Soon! SharePoint Personal Learning Tools

As per your requests! We are building overview and task specific Personal Training Tools for SharePoint users. These will be "How To" instructions for specific tasks and general navigation and basic functionality. Just a few of the topics will be:

- Working with Documents
- Creating Forms
- Getting Started with SharePoint 2010
- Creating Lists and Views in SharePoint 2010

## Lync Training

Don't forget to sign up for Lync training!

To register for Virtual Lync training, visit the ThinkLync Portal and complete steps 1 and 2.

Or, learn at your own pace by signing up on the WebLearn site.

## Tips

### SharePoint Formatting!

Frustrated with strange formatting issues when adding content to your SharePoint site?

Copy your text into Notepad before pasting into SharePoint. This will strip out any erroneous formatting code that might be attached to your text when pasting from Word or other software. Then copy and paste from Notepad into SharePoint.

## Survey Says...

*We recently surveyed a random sample of Lync and TelePresence users and this is what we found!*

### TelePresence Survey Results

- 96% of the meetings were booked correctly over the phone within 2 to 5 minutes.
- Users are very satisfied with the service. Video quality is rated highest followed by ease of use and content sharing.
- 62% used Audio-in with mostly good feedback.
- With Reservation, users are seeing delays in updating the calendar and sending confirmations making users unsure and generating calls for times that are actually unavailable.
- Users also voiced that they would like more training and open houses.

### Lync Survey Results

- 44% of users frequently use Lync for calls and/or conferences with a very satisfactory experience.
- Over 80% of users were either satisfied or very satisfied with the audio quality when using Lync.
- While 23% do not use Lync away from the office, over 60% of those who do, were satisfied or very satisfied with the audio quality.
- Over 85% of users agree or strongly agree that Lync is a valuable collaboration tool making them more productive and efficient.

## CX5000s Update

The Polycom CX5000 conference room speaker phones with 360 degree USB camera for use with Microsoft Lync are being deployed. Click here to find the locations of completed CX5000 installations.

